



Patient Prescription Information

When ordering your Repeat Prescriptions please be aware that if you have a pharmacy preference your prescription will be ready at the following times:

Ordered before...	Sent to pharmacy by...
4pm on Monday	2pm on Thursday
4pm on Tuesday	2pm on Friday
4pm on Wednesday	2pm on Monday
4pm on Thursday	2pm on Tuesday
4pm on Friday	2pm on Wednesday

Please contact your pharmacy to find out when your medication will be ready for collection.

If you **do not** have a pharmacy preference your prescription will be ready for collection from the Surgery at the following times:

Ordered before...	Ready at surgery...
4pm on Monday	2pm on Wednesday
4pm on Tuesday	2pm on Thursday
4pm on Wednesday	2pm on Friday
4pm on Thursday	2pm on Monday
4pm on Friday	2pm on Tuesday

If the doctor has a query with your prescription it may be delayed and please ask at Reception for information regarding urgent prescriptions.

PLEASE REMEMBER

ALLOW 2 FULL WORKING DAYS FOR YOUR REQUEST TO BE PROCESSED

OR

3 WORKING DAYS IF COLLECTING FROM A PHARMACY

Reviewed April 2020



Taunton Road Medical Centre

Patient Information REPEAT PRESCRIPTIONS



TAUNTON ROAD MEDICAL CENTRE
12-16 Taunton Road
Bridgwater Somerset TA6 3LS

Information and Advice

OBTAINING YOUR REGULAR MEDICATION

What are repeat prescriptions?

Repeat prescriptions are those medications that the GP has started when seeing a patient and is happy for the patient to have again without seeing the Doctor every time. Patients with repeat prescriptions still need to see their GP once or twice a year for a medication review to check the medicine is still appropriate and effective. GPs oversee and take responsibility for the repeat prescription system, but Prescription Clerks use their knowledge and experience to make this mainly computer based process run smoothly and safely.

Validity of your prescription

A prescription is valid for six months from the date of issue, unless the medicine prescribed contains a controlled drug.

We aim to supply two months of repeat medication, however, controlled drugs will be supplied in smaller quantities.

If I don't order a medicine, will I be able to order it again in the future?

Yes, just because you don't order a medicine for a while, it doesn't mean you can't order it the next time you are running out. Your request will be reviewed by the Doctor and prescribed if appropriate.

Every year millions of pounds worth of medication is wasted due to inappropriate ordering of medication.

Help us make more of your local NHS.

Don't stockpile medicines and only order what you need.

Be responsible with your medicines:

- Know the names of your medicines and what they are used for.
- Only ask for medicines you are running short of. If there are any medicines you don't take any more or if the dose is wrong, make sure you inform your doctor, the prescription clerk or pharmacist.
- Do not take other medicines without checking with your doctor or pharmacist. They may interfere with your regular medicines and cause you harm.
- Return unused, unwanted and out of date medicines to your pharmacist for safe disposal. Please be aware that returned medicines cannot be re-used.
- It is dangerous to stockpile medicines.

How can I order my repeat prescription?

Be organised, please allow two working days for your request to be processed. If you collect your prescription from a pharmacy, please allow three working days for your request to be processed.

Order your medicines by name using one of the methods explained in the next section.

Make sure you write down the drug name, dose, strength and frequency.

If you stop taking a prescribed medicine for any reason, please tell your doctor.

Prescription Charges: Per item: £9.00 (from 01.04.19)

If you have to pay prescription charges and need more than 5 prescription items in a 4 month period or 14 items in a 12 month period, you could save money by buying a Prescription Pre-payment Certificate. Please ask for information at your pharmacy.

Free Prescriptions

A number of patients obtain their prescriptions free of charge, for example:

- ◆ 60 or over
- ◆ Under 16
- ◆ 16-18 years old and in full time education

Please ask your pharmacist for the full list of exemptions.

How can I order my repeat prescription?

You can order your repeat prescription in one of the following ways:

- ◆ Sign up to Online Services (you can order your repeat medication, book appointments, view some test results and allergy information from the comfort of your own home). To sign up please bring photographic identification to Reception and ask for more information.
- ◆ By placing your repeat prescription slip (the right hand side of your prescription) or a medication request form (located on the desk in the foyer) in the red post box on the wall in the Reception foyer.
- ◆ By posting your repeat prescription slip (the right hand side of your prescription) or a medication request form (located on the desk in the foyer). If sending your request through the post, please allow two extra days.
- ◆ Prescription telephone line 01278 720005
The line is open Monday to Friday
10.00am to 12.30pm and 1.30pm to 4.00pm
- ◆ Email: prescription-desk.trmc@nhs.net